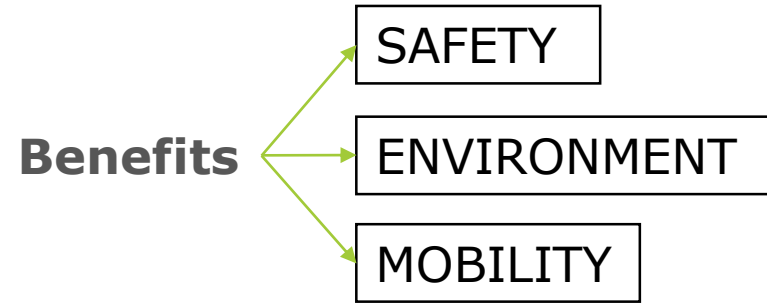


Human Factors issues in automated driving

Mercedes BUENO GARCIA



Automated driving is experiencing an increasing development in recent years



Challenges to be resolved from different perspectives:

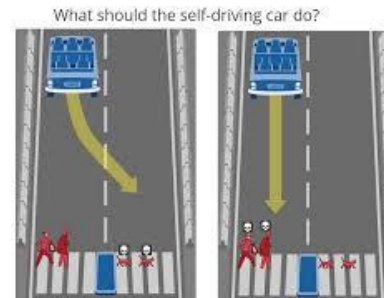
Technical



Legal



Ethical



Human Factors



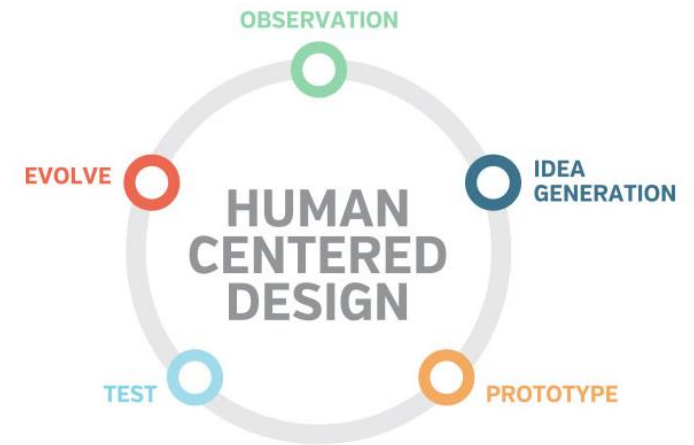
Human Factors objective

Understand interactions between humans and systems in order to:

- Improve performance and design of systems
- Improve acceptance and comfort of users

Human centered design process:

- Systems must be designed to fit the users rather than the opposite

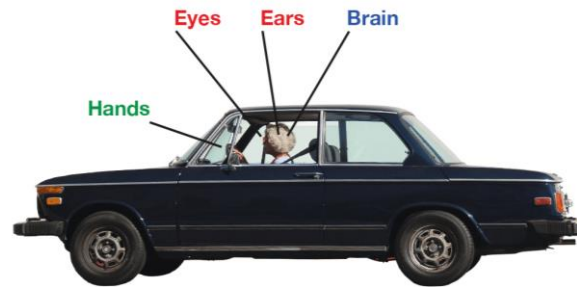


Bad exemples

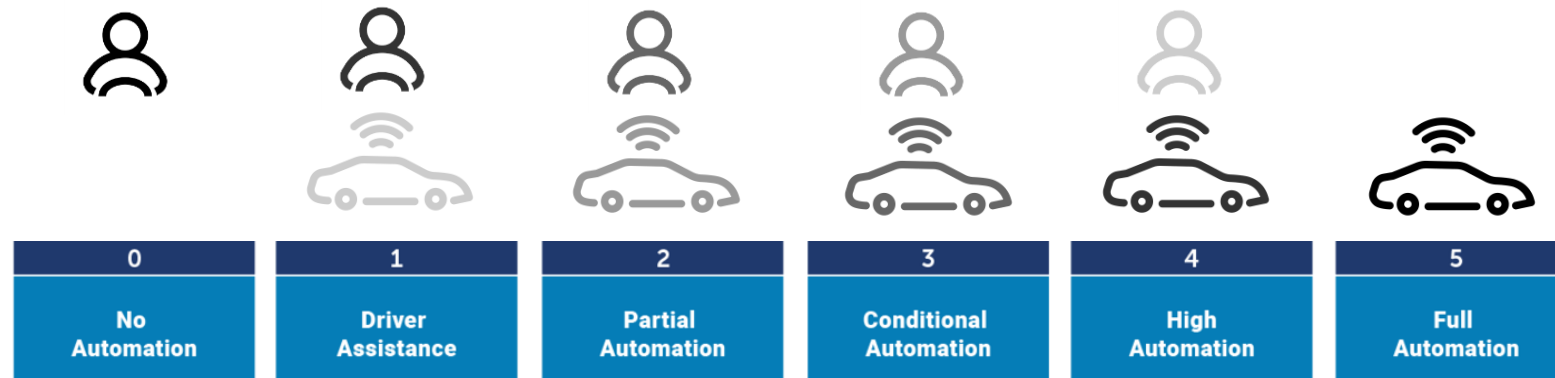


AUTOMATED VEHICLES AND HUMAN FACTORS

- Automated cars will be driven, used and in interaction with humans
- Driving activity is going to change: manual driving → automated driving

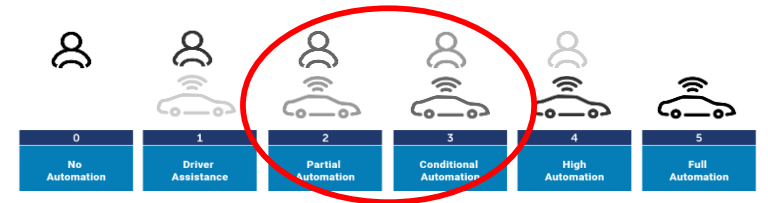


- Driver role is going to change: 6 different roles



Level 2 & 3 raise important concerns in terms of safety:

The system performs most of the driving tasks but the driver is still required for monitoring environment and resume control of the vehicle



- **Vigilance:** drivers will have a passive role during automated driving and we know that we are poor monitors

→ How drivers will resume control of the vehicle after a period of inactivity?

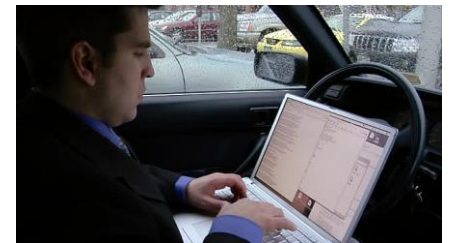


- **Non-driving activities** engagement is one of the main advantages of the automated driving, but they can affect takeover performance

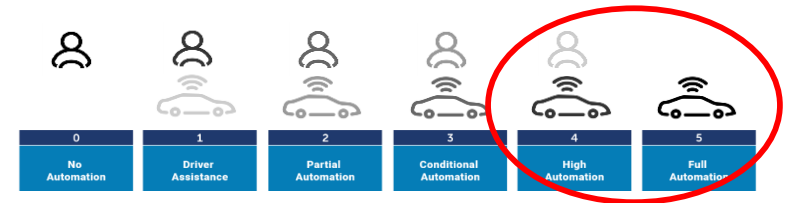
→ How drivers will resume control of the vehicle after being engaged in non-driving activities?

and increase motion sickness (e.g. reading)

→ Will drivers accept this technology?



Level 4 & 5, the system is capable to perform all driving tasks without driver intervention in all or almost all situations



- Interaction with other users in a mixed traffic**

→ Should automated vehicles communicate their actions and intentions and if yes, how (e.g. waiting for you to cross)?



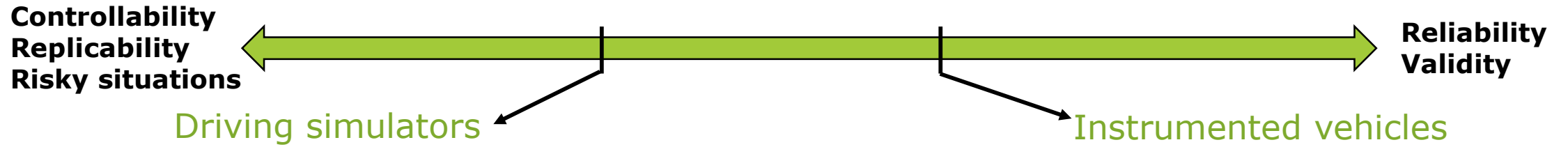
- Remote supervision and control:** in the future there will not be a safety officer inside automated vehicles

→ How to inform these safety officers about functioning and limits of the system?

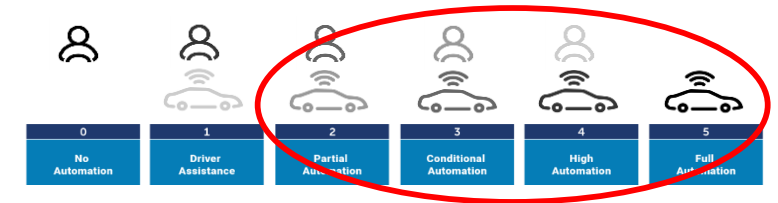
→ How can they resume control of the vehicle remotely?



AUTOMATED VEHICLES AND HUMAN FACTORS – METHODOLOGY



Research focuses on:



- Transitions from automated to manual driving
 - ✓ Determine the minimum requirements for a safety takeover response
 - ✓ **Time** is important but also the **quality** of the takeover response
- Developing the interaction between the system and the driver
 - ✓ Detecting drivers state will allow to adopt the strategy in case the driver is not able to takeover control (**driver monitoring**)
 - ✓ Informing drivers about the functioning and limits of the system (**training & HMI**)
- Developing the interaction between the system and the other road users
 - ✓ **External HMI**



This will contribute to the development of safe and accepted automated vehicles



Thank you for your attention

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